



Generator Field Service Technician – Calgary, AB

Respected throughout the industry, Total Power had built its success through expertise, integrity and innovation in providing on-site power solutions. For more than 50 years, our unparalleled reputation for delivering valuable generator solutions and superior customer service has been built by our loyal customers. We have grown to become one of Canada's largest and most well-established Critical Power Specialists. Delivering safe, reliable generator solutions and offering long-term protection for the complete power generating system is what Total Power excels at, every day.

We are growing and currently seeking a Field Service Technician in Calgary, Alberta.

Reporting to the Service Manager, the Field Service Technician will provide superior customer service to clients primarily in the Calgary and Southern Alberta area by maintaining, repairing, and testing both natural gas and diesel generators in an efficient and timely manner.

Responsibilities will include, but are not limited to:

- Perform emergency service, preventative maintenance, repairs, troubleshooting, and instruction for customer generators as efficiently as possible
- Test, measure, and verify electrical component operations, including energized components and electrical fields
- Program, test, and connect transfer switches
- Program, test, and trouble shoot both generator set and synchronizing controls system
- Conduct startups and load bank tests as required
- Operate / diagnose engine driven gensets powered by diesel or natural gas.
- Build strong customer relationships by engaging in positive, professional communications
- Maintain all company tools and materials, including an accurate inventory of parts.
- Communicate with the Supervisor on all aspects of service
- Complete required service and equipment performance reports as required
- Other related duties as required

Education and other Requirements

- Minimum 3 years' experience as a generator field service technician
- Licensed HET/HD Mechanic with electrical knowledge or Journeyman Electrician with mechanical knowledge
- Working knowledge of D/C and A/C electrical systems
- Mechanical, engine, and electrical trouble shooting skills
- Superior customer service skills
- Professional verbal and written communication skills
- Comfort in using computers include MS Office suite
- Strong time management skills
- The ability to work efficiently with minimal supervision
- A valid AB driver's license in good standing

Working Conditions

- After hours On-Call – Required
- Heavy lifting and physical exertion is required
- Ability to work irregular hours / overtime
- Willing to work locally and throughout the Province of Alberta
- Available to travel out of the country for factory training

Please note that only candidates selected for interviews will be contacted.

Selected candidates with disabilities who require special needs in the selection process will be accommodated to the best of our ability.

No Agencies Please