



### **Who are we?**

Proudly Canadian and respected throughout the industry, we have built our success through expertise, integrity and innovation in providing on-site power generating solutions nationwide. For more than 55 years, our unparalleled reputation for delivering the right generator solution and superior customer service has been built by our loyal Customers. Visit us at [www.totalpower.ca](http://www.totalpower.ca) to learn more about us.

### **Our growth:**

As Canada's 1st Choice for PowerGen, our strategic goal is to double in size in the next 5 years. If you want to be part of our success story, join our family and grow with us!

**Our culture:** Our employees are our biggest asset; their engagement and passion are the key to our success. We EMPOWER them to be ENGAGED!

*“Thank you for making this company a very warming and welcoming place to work and do business in.” – Service Manager*

### **What we offer?**

- 100% employer paid medical and dental benefits
- Employer RRSP matching program
- Annual Health/Wellness Spending accounts

### **We are hiring! Generator Field Service Technician, Kamloops, BC**

#### **Responsibilities will include, but are not limited to:**

- Perform emergency service, preventative maintenance, repairs, troubleshooting, and instruction for customer generators as efficiently as possible
- Test, measure, and verify electrical component operations, including energized components and electrical fields
- Program, test, and connect transfer switches
- Program, test, and trouble shoot both generator set and synchronizing controls system
- Conduct startups and load bank tests as required
- Operate / diagnose engine driven gensets powered by diesel or natural gas.
- Build strong customer relationships by engaging in positive, professional communications
- Maintain all company tools and materials, including an accurate inventory of parts.
- Communicate with the Supervisor on all aspects of service
- Complete required service and equipment performance reports as required
- Other related duties as required

#### **Education and other Requirements**

- Minimum 3 years' experience as a generator field service technician
- Licensed HET/HD Mechanic with electrical knowledge or Journeyman Electrician with mechanical knowledge
- Working knowledge of D/C and A/C electrical systems
- Mechanical, engine, and electrical trouble shooting skills
- Superior customer service skills
- Professional verbal and written communication skills

- Comfort in using computers include MS Office suite
- Strong time management skills
- The ability to work efficiently with minimal supervision
- A valid BC driver's license in good standing
- In the case of a power outage or declared State of Emergency by any level of Government, be available for work.

### **Working Conditions**

- After hours On-Call – Required.
- Willing to work locally and throughout the Province of British Columbia
- Available to travel out of the country for factory training
- Heavy lifting and physical exertion is required.
- Ability to work irregular hours / overtime.

**Please note that only candidates selected for interviews will be contacted.**

**Selected candidates with disabilities who require special needs in the selection process will be accommodated to the best of our ability.**

**No Agencies Please**