



## PRESS RELEASE- Winter Ice Storms

Southern Ontario was hit with a severe winter storm that coated Eastern Canada in a thick layer of ice over a late December weekend causing major power outages across Ontario. The ice storm was among the worst in Ontario's history stopping just short of calling for a state of emergency. On December 22, 300,000 people across Ontario were left without power, many outages caused by ice-coated tree branches snapping and bringing down power lines. More than 205 flights out of Pearson Airport were also cancelled that day and many more delayed.

The black out continued into Christmas and left over 2,000 businesses and homes without power, some lasting until New Years Eve. At this point two hospitals in Toronto already had to run off their back-up power generators including Sunnybrook and East General.

After the storm Toronto Hydro alone predicts to spend over \$12.9 million, \$1 million of lost revenue, \$10 million for labour and another \$2 million in materials.

After the loss of power for so many, Total Power's phones started to ring. The service department reached one of its busiest times in years. Total Power has more than several thousand contract customers who receive ongoing maintenance from our field team and during the storm, only 130 of those customers required a service call.

Total Power cannot stress enough the importance of continued maintenance for your generators. Allowing for proactive generator testing keeps your unit running in the best possible condition.

Please contact us today to learn more about our planned maintenance programs and make sure your generator is properly serviced, 905-670-1535.

For more information on Total Power's products and services please visit our website, [www.totalpower.ca](http://www.totalpower.ca), or call us toll free at 888-870-9152.

Total Power thanks you for your understanding and patience over the past weeks as we catch up with the overwhelming amount of emails and phone calls!

Are you running at  
**peak performance?**

Ask me about our  
service packages!

**1 888 870 9152**



## CONTACT INFORMATION

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